Privacy Policy

We understand and respect the importance of your privacy. “We”, “our” or “us” refers to Kinton Kinka Canada Inc. and its subsidiaries which operate restaurants carrying business in Canada under the following trade names: Kinton Ramen, Kinka Izakaya, and JaBistro. Each of our restaurants in Canada has its privacy policy which is found in its website created under its trade name. We recommend that you read and review their respective privacy policies to determine how they protect your privacy.

Since Kinton Kinka Canada Inc. owns restaurants outside Canada, this Privacy Policy does not apply to such restaurants.

By accessing and/or using our website, you agree to the contents of our Privacy Policy. By providing your Personal Information to us, you consent to the collection, use and disclosure of your Personal Information in accordance with this Privacy Policy. If you do not agree with the contents of our Privacy Policy, you must not use our website and you must not provide us with your Personal Information.

This Privacy Policy describes how we collect, use and disclose the Personal Information that you have provided to us when you use our website, when you make inquiries on our website or request for information using our “Contact Us” section, when you book an online restaurant reservation, when you purchase gift cards, or when you are interested in working with us. These information shall include but are not limited to your name, email address, and any other personally identifiable information that we collect with your consent (“Personal Information”) but the Personal Information that we collect will depend on the type of activity that you wish to carry on. The Personal Information that you send to us when you apply for a job will be different from the Personal Information that you submit to us when you request for additional information about our products and services in our website’s “Contact Us” section. If you purchase any products from us, you must provide the required contact and financial information. We will use this information to fill your orders, to contact you if we have a problem processing your order and for billing purposes.

When you visit our website, we collect your computer information including your internet protocol address and the type of browser that you are using. Our website uses technology such as cookies, a small amount of data generated by a website, placed to your browser and stored in your computer when you visit our website, to recognize you as you use our website or when you return to our website. This information is used to better understand your use of our website. However, this data in an aggregate form may be provided to other third parties for marketing, advertising, improving our website or other uses which do not make use of your Personal Information. You may, however, be able to modify your browser settings to decline or delete cookies. Our subsidiaries may use cookies on their websites, but we have no control over these cookies, nor do we have access to them.

We use your Personal Information as follows:

- To provide our services;
- To process your purchases;
- To answer inquiries that you send to us (including but not limited to your request for additional information about our products and services); and
- To review job applications.

We will not sell or rent your Personal Information to anyone unless you have authorized us to do so. We disclose your Personal Information to our employees and third parties who require such information to assist us in delivering services on our behalf.

We may disclose your Personal Information to third parties in order to collect any outstanding amounts due to us from you. We may also post in our website the comments or feedback (in whole or in part) that you submit through our website along with your name and city or town but without any payment of compensation to you.

However, we do not disclose your Personal Information to other third parties unless with your prior written consent, when required by applicable law, or in response to a court order or lawful government order. You may change or withdraw your consent at any time, subject to reasonable notice, by contacting us using the contact information below.

We also do not purposely collect any Personal Information from children under the age of 13 without consent given by their parents or legal guardians. If we discover that we have collected such information without proper consent, we will delete it. Please contact us using the contact information below if you have any reason to believe that Personal Information from children under the age of 13 were provided to us without proper consent in order for us to delete the said information.

We will keep your Personal Information as long as necessary to use it as described in this Privacy Policy. For Personal Information submitted for a job application, we may keep your Personal Information in our records for future reference. If you decide that you would no longer like us to hold your Personal Information, please contact us using the contact information below.

You should be aware that when you voluntarily provide your Personal Information on our website, the data transmitted through the internet is not fully secure. We will use commercially reasonable efforts to protect your Personal Information submitted to us. However, we do not warrant that your Personal Information will be protected against loss, alteration, interception or misuse. We will not be liable for any loss, alteration interception or misuse of Personal Information submitted to us through the internet or for any third party's use or misuse of your Personal Information.

Our website may contain links to websites operated by parties other than us. These other websites are not subject to this Privacy Policy. We are not responsible for how these other websites collect, use or disclose your Personal Information. We recommend that you read and review the privacy policy of such other websites to determine how these other websites protect your privacy.

We reserve the right, at its sole discretion, to change this Privacy Policy from time to time. By accessing and/or using our Website, you are agreeing to be bound by the then current version of this Privacy Policy. Please check this Privacy Policy page periodically for changes. Please see our Terms of Use for terms and conditions governing your use of our website.

Please contact info@kinkafamily.com if you have any questions or comments regarding this Privacy Policy.

Source: https://kinkaizakaya.com/privacy-policy/
PDF prepared November 3, 2026 from the published webpage. This is a formatting date, not a new policy effective date.